

The additional fees that are imposed on wireless telephone consumers are “hidden fees” of which a customer is not informed when signing their initial service agreement.

Rather than raise their rates wireless companies are masking these fees as “regulatory fees” when in reality they’re duplicitous attempts to force consumers to subsidize operations. Wireless companies would rather mask rate increases as “fees” for fear of putting themselves at a competitive disadvantage.

Wireless telephone companies should be required to inform customers during the initial activation process that they intend to charge additional fees to subsidize their businesses instead of raising their rates. The FCC should mandate that additional fees imposed outside of rate plan charges must be revealed to customers as an operating expense.